

# **STRAIGONA B&B**

TANKERNESS

ORKNEY

KW17 2QR

Phone: +44 (01856) 861328

Email: [straigonabandb@gmail.com](mailto:straigonabandb@gmail.com)

Website: [www.straigona.co.uk](http://www.straigona.co.uk)

## **CANCELLATION POLICY**

Note that under Scottish Law, reservations - even those by verbal agreement - are legally binding. Intending Guests are advised to take out Travel Insurance. For example, adverse weather, particularly outwith the Summer season, can seriously disrupt ferry and flight schedules. In the event of cancellation, or of guests failing to take up their accommodation, we are entitled to recover costs as per below.

If the booking is cancelled 30 or more days before arrival then an administration charge of £25.00 per room will be made.

If the booking is cancelled less than 30 days before arrival then the deposit will be forfeited.

If the booking is cancelled less than 10 days before arrival then a charge equal to the full booking amount will be made.

If due to unforeseen circumstances Straigona cannot fulfil a booking, guest/s affected would be contacted as soon as possible and every effort would be made to find alternative accommodation on the island. Straigona however would not be liable for any additional costs incurred by the guest/s as a result of this. The deposit would be returned in full.

## **Loss/Damage to Property**

Lost keys will be charged at £25.00. Rooms will be checked after departure and any breakages or damage will be charged to the person in whose name the booking was made. Straigona B&B reserves the right to charge for damage, missing or soiled items using a new for old policy.

## **Smoking Policy**

We have a strict no smoking policy throughout the guesthouse. Should you choose to ignore this, you will be asked to leave and will be charged for the entire length of your stay. In addition you will be charged £80 per contaminated room for specialist cleaning. There is an outside smoking area under the front porch.

**By booking with us you are deemed to have accepted these terms and conditions.**